



This is a Case Study of the ICC Enterprise Systems team.

Its four-month mission:

To digitize all verification forms,

To automatically update Checklist Item Statuses and move attachments to ImageNow.

...To Boldly Go Where No Verification eForm Has Gone Before!



- Beginning paper (that should sum it up)
- COVID...do you see a problem with paper?
- LeapFile more like



- OPTIONS:
 - Vanilla
 - GT
 - Something else

TIMELINE!



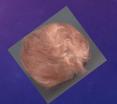
- November 30, 2020
- Initial training (me)
- Start planning in Excel



- January 2021
- Rest of Enterprise trained
- Start work on eForms



- April 1, 2021
- GO LIVE with 86 eForms for 2 AY's!







- FA 5 Aid Years (168 eForms)
 - Why so many?
 - Rebuild each Aid Year (about a week other things happen)
 - No cloning yet
 - Wording change every year (Tax Transcript for 2022, etc.)
- SF 1 eForm
- Veterans 1 eForm (major upgrade underway)
- Records several planned or paused

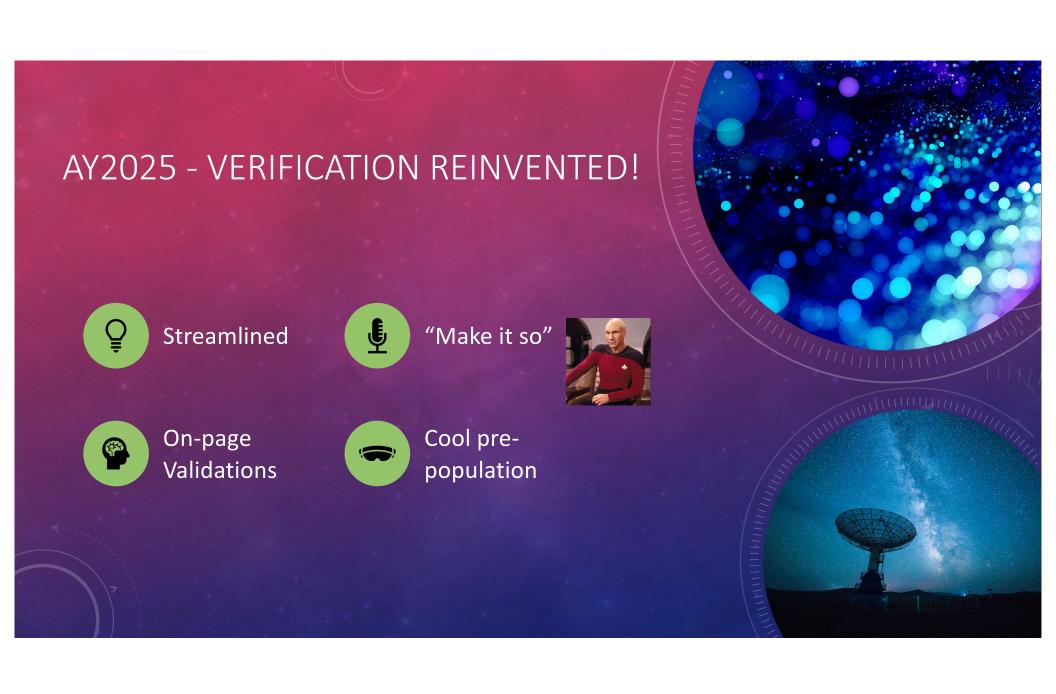


A TINY RIFT IN THE UNIVERSE...

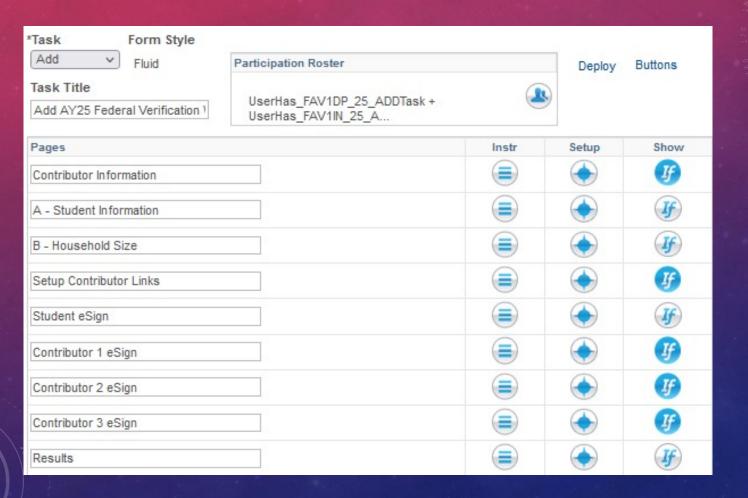






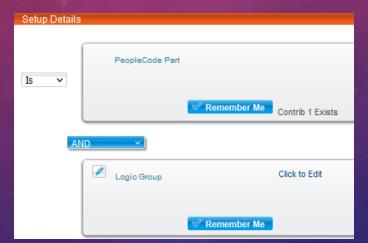


HOW MANY IN SINGLE EFORM? (6...NOW 4)



IF...THEN...ELSE...IT'S ALL PERFECTLY LOGICAL, CAPTAIN



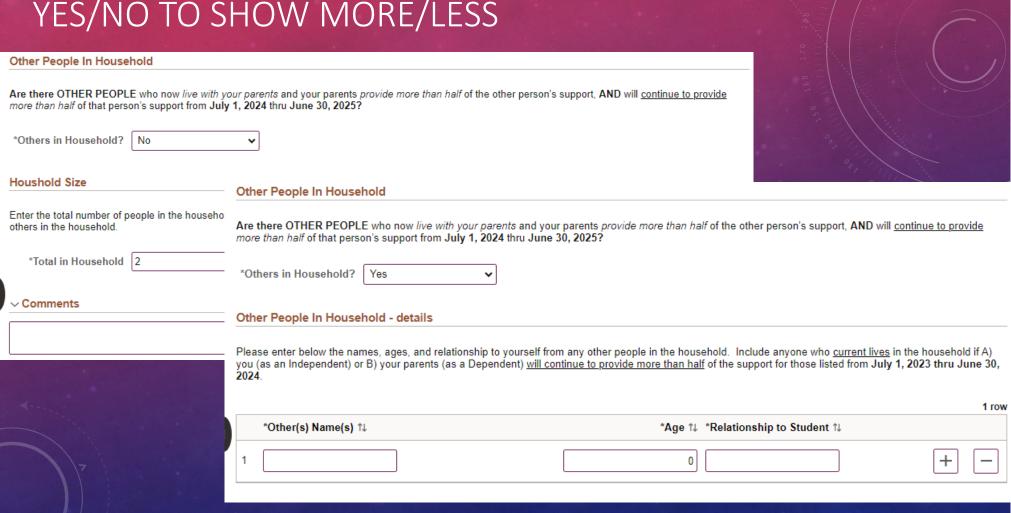




BUT WHAT DO THEY SEE?

Financial Aid 2024-2025 eForms	
Update - AY25 Federal Verification Worksheet : B - Household Size Form ID 133632 (Recycled)	
Run Trigger	
FAQ Help - eForms WorkCenter	
In accordance with FAFSA verification rules - we need to collect a list of everyone in the household. Please provide names, ages and relationships in the fields provided. Names for any contributors on your FAFSA are pre-populated for your convenience.	027/11/11/11
	077 001 05 0
Dependent Student Information	
Information about YOURSELF (even if you do not live with your parents) during July 1, 2024 - June 30, 2025.	THE STATE OF THE S
*Your Age 18	
Dependent Parent/Guardian Household Info	
The PARENT(S)/GUARDIAN(S) listed on your FAFSA, even if you do not live with them.	
IF this information is NOT correct, please make a Correction to your FAFSA for the 2024-2025 Aid Year. Once we have received and processed the Correction you can return to this eForm to see the updated information.	
Parent First Name BILL	
Parent Last Name STUDENT	7
*Age 50	
*Parent Relationship dad	

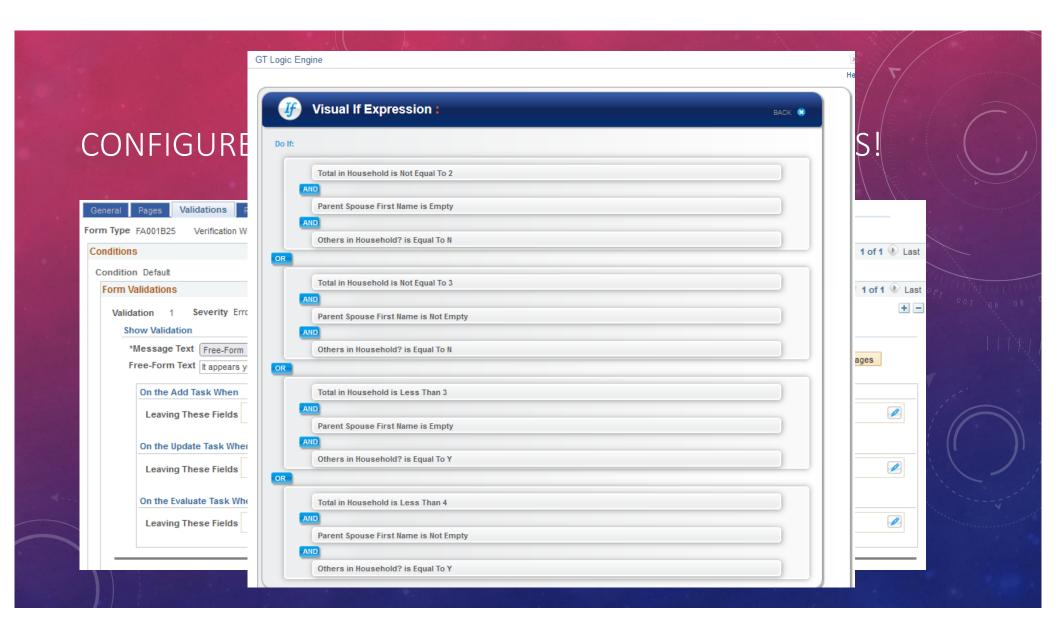
YES/NO TO SHOW MORE/LESS



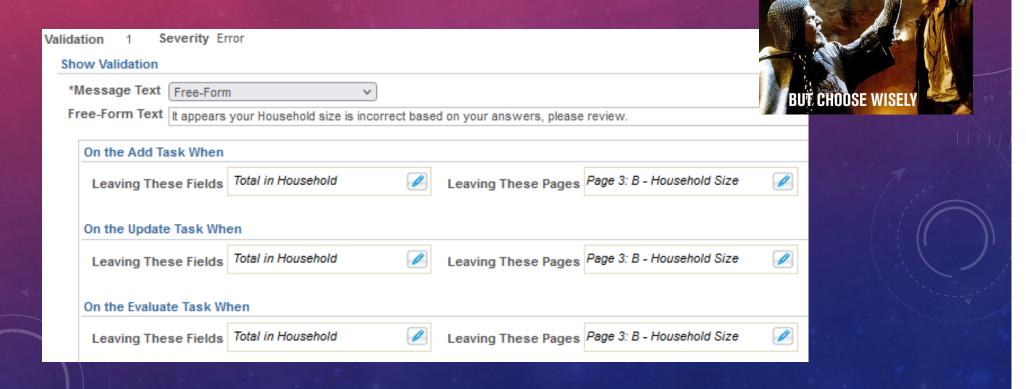




Financial Aid 2024-2025 eForms Validation Messages It appears your Household size is incorrect based on your answers, please review.* *Error will be rechecked on page navigation *Other(s) Name(s) 11 1 Rerun 3 brother Houshold Size Enter the total number of people in the household. This should others in the household. *Total in Household 2



PICK YOUR POISON, CAPTAIN? WHY WOULD YOU DRINK POISON?



ONLY SHOW TO WHO NEEDS IT, WHEN THEY NEED IT

Form Page



Evaluate - AY25 Federal Verification Worksheet : Contributor Information

Form ID 133632 (Pending)

FAQ Help - eForms WorkCenter

- 1. Please review the information already provided on the following pages (click NEXT to advance)
- 2. You must complete the eSignature page
- 3. On the final page (eSignature) chose a button RECYCLE or APPROVE
- . RECYCLE changes are needed, your student will make changes and resubmit for your review.
 - · You may make COMMENTS regarding needed changes at the bottom of the page.

OF

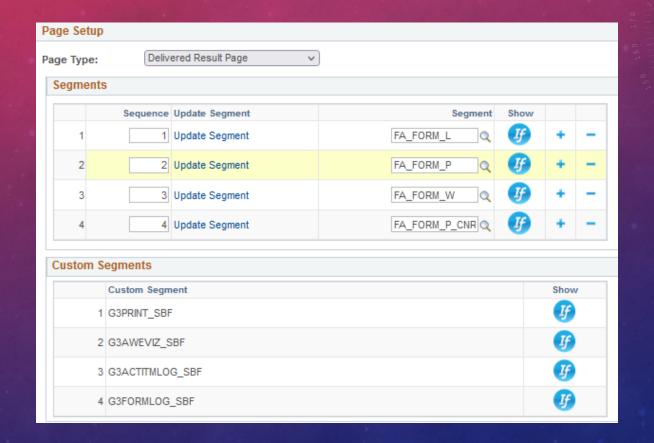
APPROVE - all information is correct. This will move the document/form onto Financial Aid for further evaluation.

If you have questions - please contact the office directly before submitting this form.

Ph: (309) 694-5600

Email: FinancialAid@icc.edu

NOYB — SETUP (CLOAKING DEVISE)



NOYB – WHAT THEY SEE

Financial Aid 2024-2025 eForms



Update - AY25 Federal Verification Worksheet: Results



Form ID 133632 (Pending)

Run Trigger

FAQ Help - eForms WorkCenter

Document/Form Status - PENDING (submitted)

Thank you for submitting your document/form, Checklist Item Status is now **Notified** - pending your Contributor(s) signature(s).

Once your Contributor(s) finish their signature(s) your eForm will be automatically forwarded for a Staff member to review your document/form.

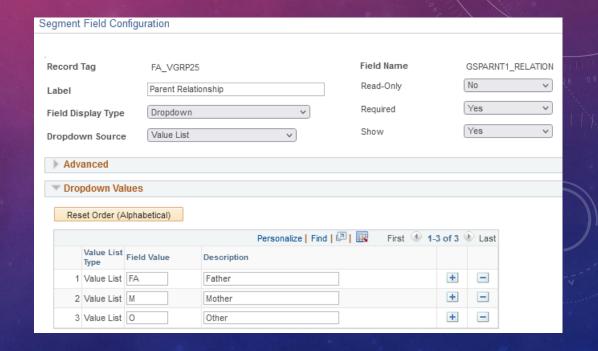
NEXT STEPS:

- Upon successful review, the Checklist Item Status will be Completed and will no longer appear on your To Do list
- If the document/form is not acceptable as submitted, the Checklist Item Status will update to Returned. The original form will be available under the Checklist Item. Please see the Comments regarding the issue, make corrections, click Submit.

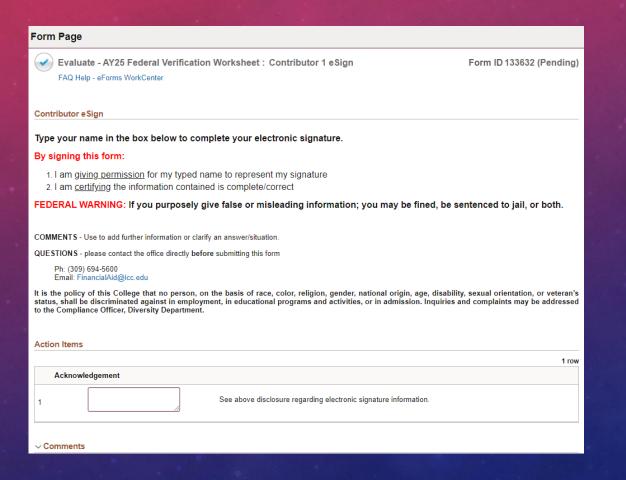
ALL Checklist Items must be completed for your financial aid to be processed.

DROP BY ONCE IN A WHILE...





CONFIGURE E-SIGN BY PAGE FOR DISCLOSURES



HTML COMMENTS!!!

We are not able to accept your document/form, *Verification Worksheet AY25*, as submitted.

To Correct Document/Form:

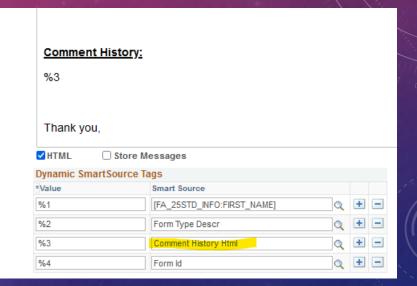
- Go to ICC eForms WorkCenter
- Select Update Aid Year 2023-2024 Form
- . Search for Form Type (listed above) or, enter Form ID 133661
- . Review Comments for details from Staff (expand triangle at bottom of page on form)
- Make necessary changes
- Click Resubmit

Comment History:

** GT Public Portal Guest ** Wed, Mar 27 24, 12:20:46 PM testing Recycle when C1 signed

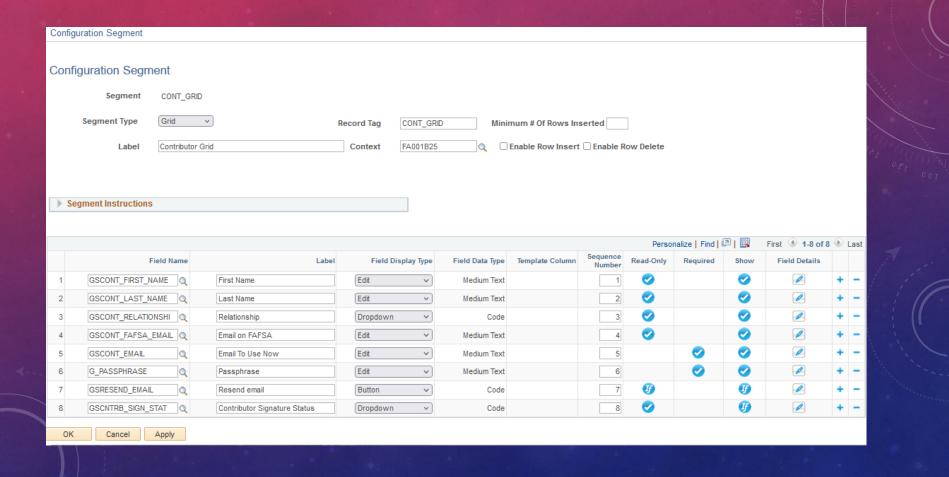
Thank you,

Financial Assistance Office





PRE-POPULATING FROM ISIR



ENERGIZE



Contributor Grid

- . We have pre-populated information based on your FAFSA.
- You MUST enter a UNIQUE email address for each contributor. This email may NOT be your ICC LAB address or the Home email address you provided to ICC.
- . This will also be the page you use to reset expired links or re-send links.

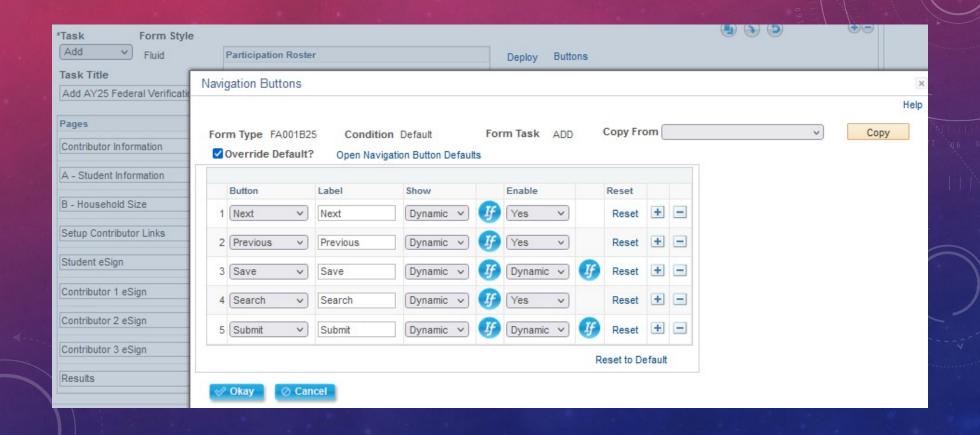
NOTE - links will expire in 30 days!

First Name	↑↓ Last Name	↑↓ Relationship ↑↓	Email on FAFSA	↑↓	*Email To Use Now ↑↓	*Passphrase ↑↓	Contributor Signature Status	↑↓
1 Bill	Student	Contributor 1	test@ed.gov		joanna.schmidt@icc.edu	Testing1!	Unsigned	

EMPOWER THE STUDENT TO RESET TOKEN

Contributor Grid · We have pre-populated information based on your FAFSA. . You MUST enter a UNIQUE email address for each contributor. This email may NOT be your ICC LAB address or the Home email address you provided to . This will also be the page you use to reset expired links or re-send links. NOTE - links will expire in 30 days! 1 row Contributor $\begin{tabular}{lll} \uparrow\downarrow & Last & \uparrow\downarrow & Relationship \uparrow\downarrow \\ Name & & \\ \end{tabular}$ Email on FAFSA ↑↓ *Email To Use Now ↑↓ *Passphrase ↑↓ Resend email Signature Status 1 Bill Resend email Unsigned Student Contributor 1 test@ed.gov joanna.schmidt@icc.edu Testing1!

WHAT THEY DON'T SEE - WILL SAVE YOU ON CLEANUP



WHO SIGNED AS WHO?

Form Page



✓ Evaluate - AY25 Federal Verification Worksheet : Student eSign

FAQ Help - eForms WorkCenter

Form ID 133632 (Pending)

Student Signature

Type your name in the box below to complete your electronic signature.

By signing this form:

- 1. I am giving permission for my typed name to represent my signature
- 2. I am certifying the information contained is complete/correct

FEDERAL WARNING: If you purposely give false or misleading information; you may be fined, be sentenced to jail, or both.

COMMENTS - Use to add further information or clarify an answer/situation.

QUESTIONS - please contact the office directly before submitting this form

Ph: (309) 694-5600

Email: FinancialAid@icc.edu

It is the policy of this College that no person, on the basis of race, color, religion, gender, national origin, age, disability, sexual orientation, or veteran's status, shall be discriminated against in employment, in educational programs and activities, or in admission. Inquiries and complaints may be addressed to the Compliance Officer, Diversity Department.

Signature	Message	Timestamp
lindsay1	See above disclosure regarding electronic signature information.	2024-03-26- 09.23.22.000000
lindsay2	See above disclosure regarding electronic signature information.	2024-03-26- 09.35.13.000000
student3	See above disclosure regarding electronic signature information.	2024-03-26- 13.41.12.000000
student5	See above disclosure regarding electronic signature information.	2024-03-26- 13.56.00.000000
student6	See above disclosure regarding electronic signature information.	2024-03-26- 14.00.45.000000
student7	See above disclosure regarding electronic signature information.	2024-03-26- 14.05.27.000000
student7	See above disclosure regarding electronic signature information.	2024-03-26- 14.27.03.000000

CONTRIBUTOR NOTICE (BODY)

Dear Antonio,

Your signature is required for Federal Verification on the FAFSA for (Irma). Please use this token to login and complete the required Parent Signature:

Click Here To Complete

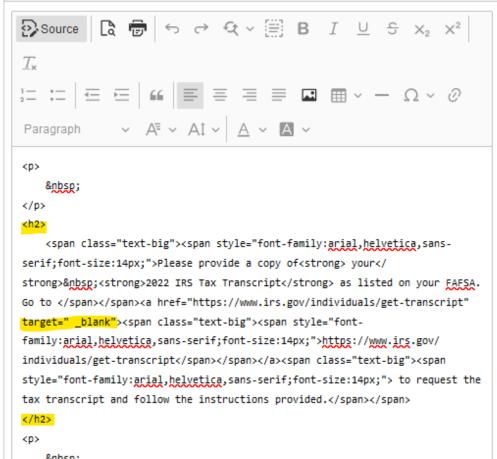
This link will expire in 30 days.

Thank you, Financial Assistance Office

LINKS IN NEW WINDOWS

Step Instructions

Step Instructions



VERIFICATION EFORM

Microsoft Teams

Meeting with Joanna Schmidt

2024-04-05 17:13 UTC

Recorded by

Organized by

Joanna Schmidt

CONTRIBUTOR ESIGN

Microsoft Teams

Meeting with Joanna Schmidt

2024-04-05 16:27 UTC

Recorded by

Organized by

Joanna Schmidt

UPDATE TOKENS

Microsoft Teams

Meeting with Joanna Schmidt

2024-04-05 16:43 UTC

Recorded by

Organized by

Joanna Schmidt

DOCUMENT UPLOAD

Microsoft Teams

Meeting with Joanna Schmidt

2024-04-05 16:47 UTC

Recorded by

Organized by

Joanna Schmidt

LOAN EFORM

Microsoft Teams

Meeting with Joanna Schmidt

2024-04-05 16:57 UTC

Recorded by

Organized by

Joanna Schmidt

THE WHOLE CREW

Microsoft Teams

Meeting with Joanna Schmidt

2024-04-05 17:03 UTC

Recorded by

Organized by

Joanna Schmidt

